

# Broadband Facts

## CEL/Crossroads Fiber

Fiber 350 Mbps

Fixed Broadband Consumer Disclosure

**Monthly Price** **\$59.95**

This monthly price is an introductory rate?	NO
Time the introductory rate applies	N/A
Monthly price after introductory rate	N/A
Length of contract	6 months
Link to terms of contract	<a href="https://www.crossroadsfiber.net/terms-conditions">https://www.crossroadsfiber.net/terms-conditions</a>

### Additional Charges & Terms

#### Provider Monthly Fees

WiFi Service	\$0.00
Equipment Rental Fee	\$0.00
WiFi Extender	\$3.99

#### One Time Purchase Fees

Standard Installation	\$0.00 *
Government Taxes	\$0.00
Reconnection Fee	\$35.00
Late Fee	1.5% of past due amount
Insufficient Funds Fee (NSF)	\$25.00
Early Termination Fee	Varies **
Unreturned Equipment Fee	\$200.00

### Discounts & Bundles

Visit the link below for available billing discounts and pricing options for broadband service bundled with other services like video, phone, and wireless service, and use your own equipment like modems and routers.

<https://www.crossroadsfiber.net/>

### Speeds Provided With Plan

Typical download speed	350 Mbps
Typical upload speed	350 Mbps
Typical latency (in milliseconds)	10 ms

**Data Included With Monthly Price** **Unlimited**

Charges for additional data usage **\$0.00**

### Network Management Policy

<https://www.crossroadsfiber.net/acceptable-use-policy>

### Privacy

<https://www.crossroadsfiber.net/privacy-policy>

### Customer Support

Phone: (413) 377-6250

Website: <https://www.crossroadsfiber.net/contact>

Learn More about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

<https://www.fcc.gov/consumers>

\* Standard installation is FREE with a minimum commitment of 6 months service.

\*\* Customer will be responsible for the remaining months at the current monthly price if the customer terminates service before the end of the minimum commitment period.

Unique Plan Identifier: F0028731156RESINET00350001